



To see use of the translation flags, and translated subtitles on Youtube videos, [Play Video Here](#) . Videos only play from English pages.



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Robin's "DVLA Funny Farm" page www.gpss.co.uk/ffdvla.htm

Updated 1140 UK (also 1140z GMT/UT/GPS Time) Sunday 22nd December 2024 UK time - See Section 21 ;-)

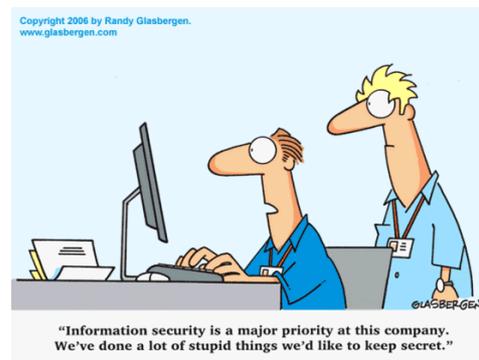
This information is in the Public Domain, hoping it will help others, and - maybe - Robin ;-)

Letters and mistakes are detailed below, into and through 2024.

Updates to this page MAY continue, if Robin has the time :-)

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The video on the right was put onto Robin's [Press Page](#) in May 2023. Robin thinks his words towards the end may be of use, regardless of the outcome of his case. e.g. use of the Freedom of Information Act to put information into the Public Domain, such as the DVLA management structure, or "tree", use of directly DVLA salaried staff vs through other businesses or agencies. But please hear his words, saying that he does NOT want anyone in the DVLA, from top to bottom, to suffer - but rather to help the DVLA doing what must be demanding work. The Youtube "May 2023 Press Release" video on the right, has automatic subtitles with translation into any language, including Welsh, Indian, Eastern European, or whatever maybe familiar, to those working for the DVLA from home within Wales, UK, or overseas. Many drivers in the UK, and their families, do not have English as their first language. For those using translation flags: the guy in the cartoon at the top is saying, "Information Security is a major priority at this company. We've done a lot of stupid things we'd like to keep secret." :-)

1. Introduction by Robin Lovelock in Sunninghill ...

From Robin in early 2022: I set up this page after my wife June and I read a letter from the DVLA (UK Driver Vehicle Licencing Agency) which said that I could not drive, and I had to return my driving licence to them in their provided envelope - not provided :-)

My time is precious, as is that of many people, so this page starts with material that has been in the Public Domain for years.

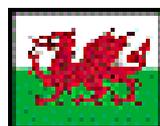
It is my hope that some of it will be of use to others, whoever they are, and I obviously hope it will speed up the process of mistakes being recognised, explained, and my being able to drive again :-)



< Tap or Click to [Print ffdvla.pdf](#) . Many of us prefer paper ! However, paper will not follow links or play videos ... yet ! :-)

Note that an earlier copy of this page, was sent to a few guys, including the DVLA, and Tim Burton at his home address :-)

Why those translation flags at the top ? A few readers may wish to share this page with friends or family whose English may not be good. A large proportion of those I know, working within the NHS and Social Services, have roots in places like India, Pakistan, Romania, Phillipines, Zimbabwe, South Africa, and Nigeria. Note that the British DVLA is in Cardiff, in Wales - which has it's own language: Welsh. Tap or Click on that Red Dragon Flag above, or on right, to read Welsh. It may seem like a diversion, but on June & Robin's [Camper](#) trip to Wales, it took Robin a while to learn that the white painted "ARAF" on the road, meant "SLOW" - and not another Royal Air Force (RAF) base they were visiting :-)



2. Who IS this guy Robin Lovelock - the author of this page ?

Before reading anything in depth, it's not a bad idea to know who wrote the material. Below are extracts from some of my pages. Now you can see [Robin Lovelock's CV](#) :-)

I will then present evidence, such as the letters received from the DVLA, and, before the lovely Chakita, on behalf of Social Services, of Windsor & Maidenhead Council.

I never received a copy of the letter that went from my Lightwater Surgery, which seems to have sparked the problem.

"Mistakes Happen", and I certainly do not want anyone used as a "scapegoat". It could have been simple "human error", or an error in a computer "I.T" (Information Technology) system somewhere. Hardly surprising in "Covid19 Times".

Many will be surprised at how much I put into the Public Domain in late 2015 - those "Bluebell" pages - but I like to think it did some good, resulting in important people "coming out" on their mental health problems in early 2016.

"Openess" is an effective counter-measure to secrecy being used to hide mistakes or dishonesty ;-)

As I've said for years, "I've always been crazy, since a child, and many of the guys I admire most are - in my opinion - even crazier :-)



Tap or Click on images to expand them, go to relevant pages, or play a video. Security Risk ? See my career; How may systems have seen your driving licence. e.g. your Bank ? :-)

Retired years ago ! Too busy for real work ! :-)



Robin Lovelock
GPSS.CO.UK

Sunninghill Systems GPS Software business, family news, and Robin's hobby projects :-)

NHSCare.info - Robin's charity
"Your right to free nursing care from the NHS Under UK Law and the Coughlan Case"
22 Armitage Court, Sunninghill, Berks. SL5 9TA, UK
Tel. UK (+44) 01344 620775. Mobile 07736 353 404.
Email: robin@gpss.co.uk
Lat/Lon: N 51° 23.82 W 000° 39.61




The following is from my [Home](#) page ...



I entered Defence Industry as an apprentice in the mid 1960s. [Ferranti](#) sent me to [City University](#) for a B.Sc in Electrical & Electronic Engineering. That's where I saw [Dr Strangelove](#) . . . I became a Systems Engineer, and work included Royal Navy ship software. I worked for SHAPE as a NATO scientist through the 1970s, when GPS and the Internet were secret. See [Robin's memories of STC and John Maniello](#) . Our young family returned to the UK in 1981 and I worked for [EASAMS](#) until starting our small GPS Software business in 1994 - now a hobby. In publicity about Snoopy's Robot Boat, the Press called me a "Retired NATO Scientist". Perhaps that should have been "Mad Retired NATO Scientist" :-)

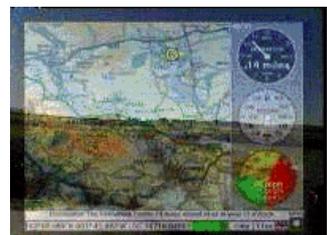


The following is at the bottem of my "Coughlan Campaign" Charitable web site, www.NHSCare.info , and also and near the top of the linked "Bluebell" pages - "Robin's mini-autobiography from a shrink's point of view" :-)

"With those close to me affected, I feel strongly about the issues surrounding mental health. So I found your account of your stay in Bluebell Ward and your 'inside story' of the NHS mental health system in general, absolutely fascinating and extremely insightful. I really appreciate you taking the time to get in touch and I have enclosed a booklet in which I wrote a chapter about mental health when I was first elected in 2005, which you may find interesting. As your MP" etc. Note from Robin: Adam's is Chapter 1 of the book: "the forgotten ... new thinking on society's most vulnerable people, from the Class of 2005 Conservative MPs". Published in Oct 2006 by The Class of 2005. ISBN 0-951909-5-9 Chapter 1, "The Great Depression" is ~23 pages starts with a excellent overview of mental health within society, then concentrates on "Depression", concluding with specific recommendations, the first of which was: 1) Tackle Stigma - ending with "... my key recommendation is that national figures should speak freely about depression and mental health disorders". Maybe Adam was 10 years ahead of his time ? Famous personalities (I'm certainly not one) have signed a petition, and "come out" on their personal interest in Mental Health issues.



The following is from my [AsOnTV](#) page ...



Robin has also appeared on TV a number of times, related to his charity web site www.NHSCare.info , set up in 2003 to provide advice on obtaining free NHS long term care. He appeared on BBCTV's "The Politics Show", BBC News 24, and Sky TV.

However, Robin was rarely the "front man" in these broadcasts: others, far more eloquent, appeared in many more broadcasts, including Steve Squires, Derek Cole, Ian Perkins, Bledwyn Hancock, and Pam Coughlan herself.

Robin simply maintains his web pages, and puts journalists in contact with the right people.



The following is from Robin's [Snoopy Robot Boat](#) page ...

Snoopy is at home in Sunninghill, in Robin's Games Room or back garden. The boat needs proper checking and test before Snoopy's 2021 Atlantic Attempt.

Robin, June, and other Team-Joker members, have other things taking their time. e.g. Coping with [Covid19](#) ; Health problems; That [Flat Roof & Kitchen](#) work is still on-going. June likes her tennis; Robin likes minimum hassle and spending time with Grumpy Old Men :-)

3. Letter from Tim Burton of the DVLA, on 2nd February 2022- "Important - you must not drive" ...

Most of us will have difficulty reading the letter below from my photo, so here it is as 3 PDF files made by June ... [ffdvla1.pdf](#) , [ffdvla2.pdf](#) , [ffdvla3.pdf](#) .



Caring behaviour: Are you paying unnecessarily for care home fees?

Driver and Vehicle Licensing Agency
 Drivers Medical Group
 Swansea SA99 1DG
 Phone: 0300 790 6806 Fax: 0300 083 0083
 Website: www.gov.uk/driving-medical-conditions

Mr Robin Leonard Lovelock
 22 Armitage Court
 Sunninghill
 ASCT
 SLS 9TA
 37601

Our Reference: M38175956/Tm7iv11
 Date: 02 February 2022

Dear Mr Lovelock,

Important – you must not drive

We have received medical information that you have recently suffered a psychiatric illness so you should not drive at present.

This means that your entitlement to drive will be revoked (cancelled) from 2 February 2022. Your current driving licence must be returned to the DVLA at the address above.

The Secretary of State's Specialist Panel advises that stable good mental health is required for at least 3 months as well as maintaining satisfactory engagement with any recommended treatment. A longer period may be required if you suffer a relapse or the symptoms become focused on situations relevant to driving. You can consider re-applying* when your doctor is able to confirm that you meet these criteria.

We would suggest that you discuss this with your doctor. You will need to take this letter to show him/her as they may not be aware of the decision. You and your doctor can obtain more information about the current medical standards for driving from www.gov.uk/dvla/fitnessdrive

Please Note:

If you have any additional medical information that was not considered as part of this enquiry we may be able to review your case. Please send it to Further Evidence, CCU30, DGFW, DVLA, SA99 1ZZ and quote our reference at the top of this letter.

You can appeal to the courts against this decision. You should do this at:

- your local Magistrates' court within 6 months of this notice if you live in England or Wales* or
- your local Sheriffs Court within 21 days of this notice if you live in Scotland.

You must write and tell us (DVLA) if you do this using the address at the top of this letter.

*If you are eligible to re-apply in the future, you should complete a D1 application form. You can get this from www.gov.uk/dvla/forms or from a Post Office that offers driving and vehicle services. You can also fill in the appropriate medical questionnaire, which you can download from www.gov.uk/browse/driving/disability-health-condition. If you send a completed questionnaire with your application it will speed up the enquiry process. *Rev Jun 15*

The Law: Section 93 of the Road Traffic Act 1988, Section 99 (1)(1) of the Road Traffic Act 1988, Section 100 of the Road Traffic Act 1988, Para 2.6(2) of the Act of Solicitor Summary Application, Statutory Applications and Appeals on Rules 1999.

Yours Sincerely

 Tim Burton
 Head of Drivers Medical Group, DVLA

Encl: OOLCIDI VEDREF ENV

Driver and Vehicle Licensing Agency
 Drivers Medical Group
 Swansea SA99 1DG
 Phone: 0300 790 6806 Fax: 0300 083 0083
 Website: www.gov.uk/driving-medical-conditions

Mr Robin Leonard Lovelock
 22 Armitage Court
 Sunninghill
 ASCT
 SLS 9TA
 37601

Our Reference: M38175956/Tm7iv11
 Date: 02 February 2022

Dear Mr Lovelock,

Important information about your driving licence

I refer to the driving licence issued to you after our recent telephone call.

Since the licence was issued, we have received information from your doctor telling us that you do not currently meet the medical standards to drive.

What you need to do

- Return the driving licence issue number (9a) within 14 days of the date of this letter, using the envelope provided

Please accept our sincere apologies for any inconvenience this may cause. *Rev Dec 21*

Yours sincerely,
 Drivers Medical Group

INVESTORS IN PEOPLE
 REVPO2
 M 38175956
 Page 1 of 5

M38175956
 Driver & Vehicle Licensing Agency
 Page 2 of 5

INVESTORS IN PEOPLE
 SPLRECALL
 M 38175956
 Page 1 of 1

4. BUT: Discharge Letter from Chakita on 16th July 2021 discharged Robin from the Mental Health System ...

Most of us will have difficulty reading the (incomplete) letter below, so here it is in full, as 5 PDF files made by June ... [ffdis1.pdf](#) , [ffdis2.pdf](#) , [ffdis3.pdf](#) , [ffdis4.pdf](#) , [ffdis5.pdf](#) .

PRIVATE AND CONFIDENTIAL

Lightwater Surgery
39 All Saints Rd
Lightwater
GU18 5SQ

Date: 16/07/2021

To whom it may concern,

Should you have any concerns or queries about your services or this discharge CPE.

Yours Sincerely,
Chakita Sachin
Social Worker / Care Coordinator
Windsor & Maidenhead Community Mental Health Team
Nicholson House, Nicholson's Walk
Maidenhead
Berks, SL6 1LD
Tel: 01628-640200

cc: Robin Lovelock

To,
Mr. Robin Leonard Lovelock
22 Armitage Court
Sunninghill Ascot
Berkshire SL5 9TA

Dear Robin,

Kindly accept my apologies for delay in posting the discharge summary. On 22nd of June 2021 my colleague Andrew Smith and myself visited you to meet with you and your wife June, at your home address. During this visit we discussed about your discharge from the WAM-CMHT services and you stated you are ok with the plan.

In 2019 following your relapse in your mental health you were offered a treatment to help you recover at mental health hospital. You were referred to care coordination and medication review with consultant psychiatrist following your discharge to community from mental health hospital.

My role in your care was to monitor your mental health and sign post you to right services to help you with recovery. During this period, I discussed with you about Bipolar relapse prevention group which is organized by our IPT team, and advised it might benefit you to get an understanding about your diagnosis and how you can minimise the risk of relapsing in the future. You reported that you aren't ready to attend this group session.

In February 2020 Dr. Smits Joshi (Consultant psychiatrist) met with you and your wife June at Nicholson House for the initial assessment appointment. During this appointment you reported Dr Joshi that once again you decided to discontinue the Olanzapine completely in December.



Berkshire Healthcare and Optalis are working together to provide health and social care in Windsor, Maidenhead and Wokingham.

Optalis is a local authority trading company owned by and delivering adult social care on behalf of the Royal Borough of Windsor and Maidenhead and Wokingham Borough Council.

Berkshire Healthcare NHS Foundation Trust, Nicholson House, Skimpod Hill, Bracknell RG12 1QB www.berkshirehealthcare.nhs.uk
Optalis, Trinity Court, Moley Millers Lane, Wokingham, Berkshire, RG41 2PY (0118) 977 8600 www.optalis.org Optalis Ltd 1630156

DISCHARGE FROM WAM CARE PATHWAYS TEAM

Client Name & NHS Number:	Robin Leonard Lovelock NHS: 446 672 1637 DOB: 25 th May 1947 (74years)
Diagnosis / Working Diagnosis:	Bipolar Affective Disorder
Progress with CMHT:	On 22 nd of June 2021 my colleague Andrew Smith and myself visited Robin to meet with him and his wife June Lovelock, at their home address. During this visit we discussed about his discharge from the WAM-CMHT services and he stated he is ok with the plan. In 2019 following his relapse in mental health he was offered a treatment to help him recover at mental health hospital. He was referred to care coordination and medication review with consultant psychiatrist following his discharge to community from mental health hospital. My role in his care was to monitor his mental health and sign post him to the right services to help him with recovery. During this period, I discussed with him about Bipolar relapse prevention group which is organized by our IPT team, and advised it might benefit him to get an understanding about his diagnosis and how he can minimise the risk of relapsing in the future. He reported that he isn't ready to attend this group session.

5. Email sent to Lightwater Surgery requesting copy of their letter to DVLA ...

This email was sent by Robin on Saturday 5th February 2022 to Admin at Lightwater Surgery ...

Subject: URGENT: copy of letter(s) from Dr Sara Jones to DVLA ref Robin Lovelock DOB 25/05/1947

Good Morning ladies. Sorry but this is urgent. Please acknowledge receipt of this email ASAP.

Then, please provide copies of all the letter(s) sent from Dr Sara Jones to the DVLA.

Ideally, you would email them to me and CC those CCd here, or, if your procedures dictate, just myself.

If there is any policy which prevents me, the patient, getting copies, please say - but I am sure there is not :-)

If possible, please provide paper copies for collection from your front desk, today, or ASAP.

The reason for this request is that, for reason(s) yet unknown, the DVLA has asked me to return my driving licence.

The obvious consequence of this is that I will need to find one of the surgeries closer to me to walk, such as Kings Corner, or Magnolia House. Maybe it is possible to be signed up to more than one ? But let us not digress :-)

On a personal note: many thanks for your professional and friendly service since 2015, and check out my youtube channel with videos of Grumpy Old Men having pub lunch at the Red Lion near you: I am usually their chauffer - not possible now :-)

Love & Strength x :-)

Take Care

Robin

www.gpss.co.uk

--

Stay Safe

Robin

www.GPSS.co.uk * , www.NHSCare.info , www.GPShobby.info

UK Landline: (UK+44) 01344 620775. Mobile: 07736 353 404.

Robin Lovelock, 22 Armitage Crn, Sunninghill, Ascot, Berkshire, SL59TA, England, UK. GPS Latitude,Longitude = 51.39697,-0.66005

See [Contact](#) page. e.g. Robin's car C4 GPS may carry SpotT2 SatComs tracker

Youtube videos: www.youtube.com/user/RobinLovelock/videos

* Alternates of www.GPSS.co.uk on www.gpss.force9.co.uk , gpss.co.uk.testurl.co.uk , www.tsogpss.co.uk.gridhosted.co.uk , gpss.co.uk.c51.previewmysite.eu . For www.NHSCare.info add /nhscare e.g. www.GPSS.co.force9.uk/nhscare/index.htm , gpss.co.uk.testurl.co.uk/nhscare/index.htm , etc.

from Robin on Sunday 6th February 2022. I understand Lightwater Surgery is closed at the weekends.

No auto-reply was received. Hopefully I will hear from them tomorrow. In reviewing this page, June pointed out that I'd spelt "chauffeur" incorrectly above :-)

6. Email reply from Lightwater Surgery received Monday 7th February 2022.

Subject RE: URGENT: copy of letter(s) from Dr Sara Jones to DVLA ref Robin Lovelock DOB 25/05/1947

To Robin Lovelock on robin@gpss.co.uk <gpss@compuserve.com> ★

Good Morning
The paperwork from Dr Jones is ready to collect at reception
Please bring in ID when collecting
Regards
Lightwater Surgery

Unless expressly stated otherwise, the information contained in this e-mail is confidential and is intended only for the named recipient(s). If you are not the intended recipient you must not copy, distribute, or take any action or reliance upon it. If you have received this e-mail in error, please notify the sender. Any unauthorised disclosure of the information contained in this e-mail is strictly prohibited.

The information contained in this e-mail may be subject to public disclosure under the Freedom of information Act 2000. Unless information is legally exempt from disclosure, the confidentiality of this e-mail and your reply cannot be guaranteed.

From Robin: for those using translation flags, the text is QUOTE:

Good Morning
The paperwork from Dr Jones is ready to collect at reception
Please bring in ID when collecting
Regards
Lightwater Surgery

Unless expressly stated otherwise, the information contained in this e-mail is confidential and is intended only for the named recipient(s). If you are not the intended recipient you must not copy, distribute, or take any action or reliance upon it. If you have received this e-mail in error, please notify the sender. Any unauthorised disclosure of the information contained in this e-mail is strictly prohibited.

The information contained in this e-mail may be subject to public disclosure under the Freedom of information Act 2000. Unless information is legally exempt from disclosure, the confidentiality of this e-mail and your reply cannot be guaranteed.

UNQUOTE

7. Letter from Dr Sara Jones of Lightwater Surgery to DVLA collected by Robin on Monday 7th February 2022 ...

Our Ref: 500667/SLJ/sfc

19th January 2022

DVLA
Drivers Medical Group
Swansea
SA99 1DG

**Letter given by Lightwater Surgery to Robin Lovelock on at about 1700 on Monday 7th February 2022, after he presented his driving licence as Photo ID. Mrs June Lovelock had visited earlier that day, but was not allowed to collect the letter, unless Robin had written a letter giving his permission. They were told that he could not give permission by email or a 'phone call.
(Lightwater Surgery:
The Surgery, 39 All Saints Rd,
Lightwater GU18 5SQ)**

Dear Colleague,

Robin Lovelock – Date of Birth 25-May-1947
22 Armitage Court Sunninghill Ascot Berkshire SL5 9TA
Tel: 01344620775/ Mobile: 07736353404
NHS NO: 446 672 1637

Further to my form completed last week, I spoke to the patient's psychiatrist. Dr Joshi knows him well and does not feel there is normally any risk with driving, but she did add that he does not agree to take medication they recommend and does not accept home visits, so they were obliged to discharge him.

His wife, as I said, is happy he is safe driving.

I hope this helps, rather than merely add to the complexity of this gentleman's clinical condition.

Yours faithfully

Dr Sara Jones

This is the letter that Dr Sarah Jones sent to the DVLA, after her meeting with Robin and June, and results of the non-fasting blood test.

June has scanned it, and converted it to a printable PDF file as [ffdvas1.pdf](#) but this image has extra information from Robin.

He is familiar with some guys not wanting to have information disclosed to others, including close relatives. He saw this with June's late father [Jack Ponsford](#) .

He understands the risks of putting such information into the Public Domain, including leaking to insurance companies.

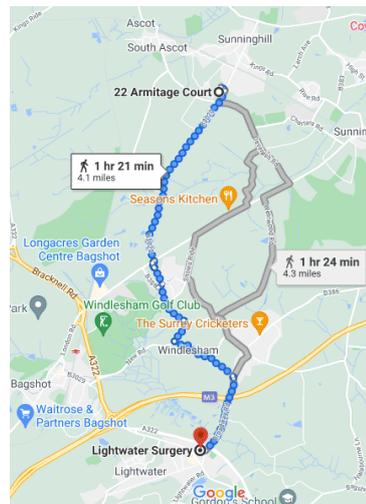
In his opinion, it is all a matter of "a balance of risks" regarding his health.

He understands that GP Surgeries, that are private businesses, contracted by the NHS, need to be careful.

Of course, June Lovelock has been present at all meetings between Robin and Doctors, at Robin's request, and some Surgery staff may not be aware of this.

Robin has not been given any detail of communication between Dr Joshi and the Surgery.

More here in due course. e.g. alternatives to taxis, such as walking or a bicycle - suggested by his close friend and ex [EASAMS](#) workmate Terry :-)



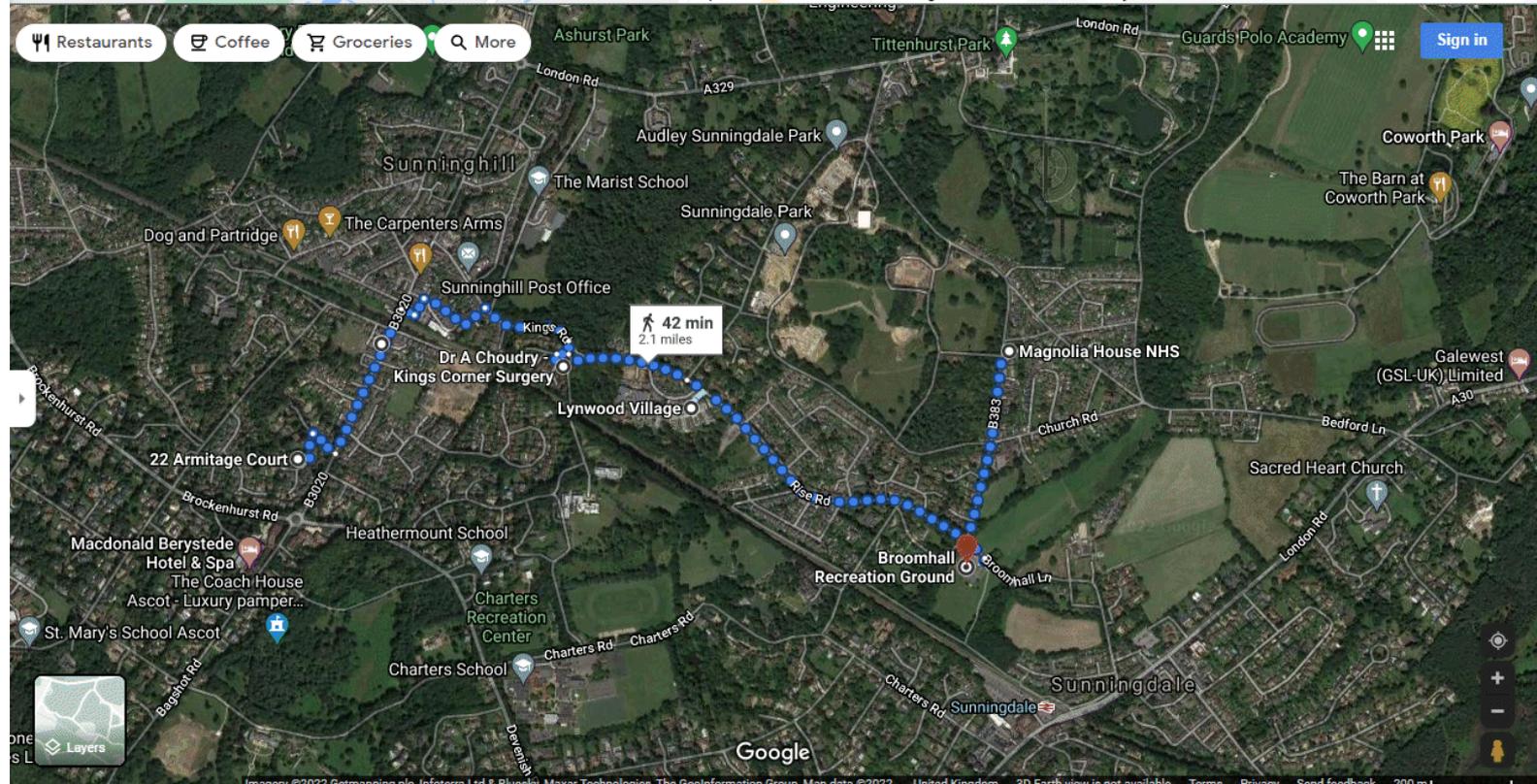
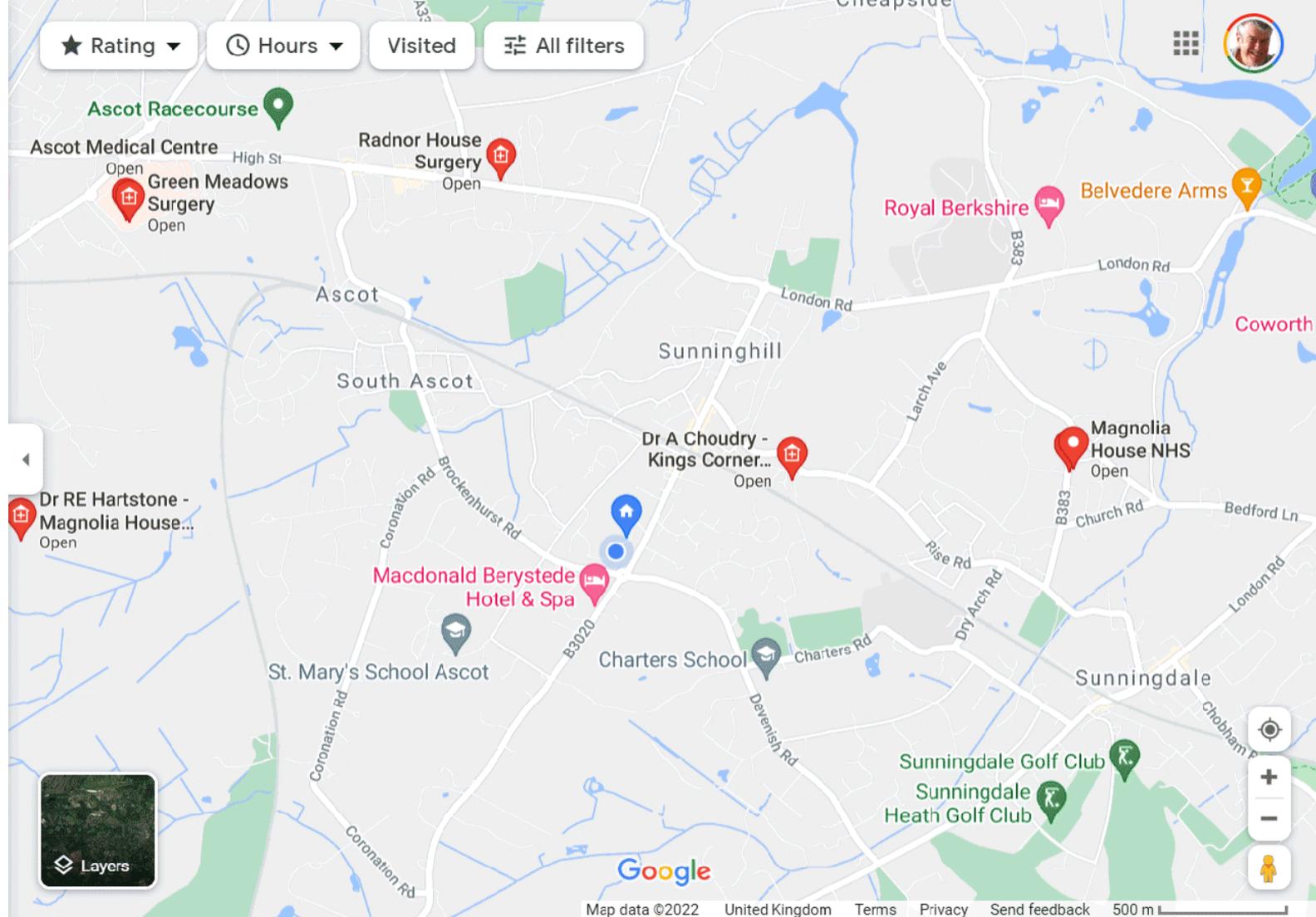
8. Robin's Walk to Investigate GP Surgeries nearer to him on Wednesday 9th February 2022.

First a map, showing surgeries nearby; then my walk to some of them; then a long walk to Lightwater ? :-)

More here in due course. Maybe other places Robin visited on his walk, such as The Funeral Director and then the Butchers :-)

9. Companies contracted by the NHS & Government, like Optalis Ltd

When receiving a service, or being recommended more of the service, it's not a bad idea to know who is paying the worker. This applies to anything, including a Hospital surgeon, your GP, nurses, and social workers. Just because it is "Free" and provided by the NHS, does not mean it might be influenced by the financial position of the



provider. Social work can be difficult, particularly when dealing with alcohol or drugs, and guys with a history of violence. Visiting nice people like Robin & June might be considered a relief. Also, God Forbid that there is any "kick back" from drugs companies, when medication is prescribed - Robin is joking, of course :-)

Robin was delighted by the professional and friendly visits by Chakita and others, who he understands, were employed by [Optalis Ltd](#), contracted by the NHS and/or local Government. You can read more of this company on the Companies House website, including it's past directors and present. See <https://find-and-update.company-information.service.gov.uk/company/07630156>. By a lovely coincidence, their office, in Molly Millars Lane Wokingham, is where Robin's father Len Lovelock worked, as did his Uncle Ron Sharp, who ran the Laboratory. Before joining [Ferranti](#), who sent him to [City University](#), Robin worked for two 6-month periods at Radyne, in between those doing his ONC (Ordinary National Certificate) at High Wycombe Technical College - where Lord Carrington presented Robin with a book. During his spell in the laboratory, Robin was taught to write everything down in his "Engineer's Logbook" ;-)

Tap or Click on the pictures to expand - if you dare ! Many are from my "Bluebell" pages, published in late 2015. The last two are from my [History](#) page :-)

MARTINS HERON LaplandUK

Restaurants Coffee Groceries More

22 Armitage Ct, Ascot SL5 9TA

Lightwater Surgery, The Surgery, 39 All St

Add destination

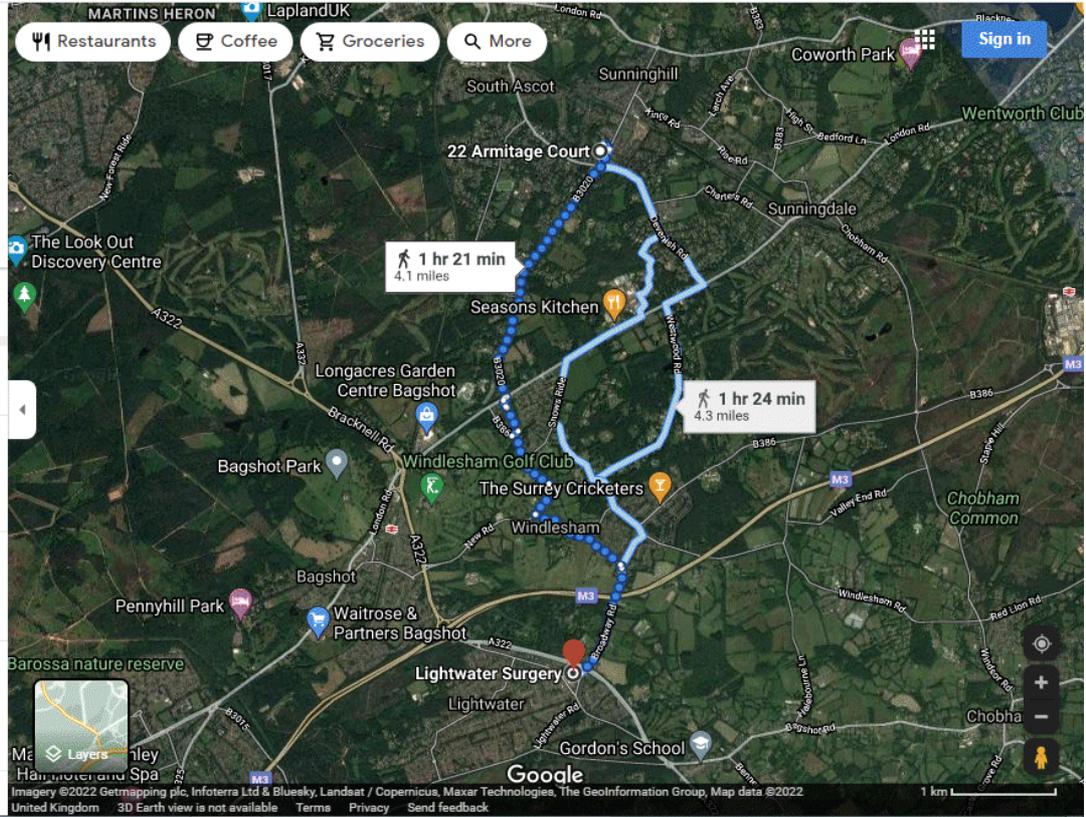
Options

Send directions to your phone

via B3020	1 hr 21 min	4.1 miles
via Westwood Rd	1 hr 24 min	4.3 miles
via Broadway Rd	1 hr 24 min	4.3 miles

This route has restricted usage or includes private roads.

All routes are mostly flat



"We combined all your medications into ONE convenient dose."



10. Effect on our "Charitable Work", Life, and "Well-being", and Robin Driving Videos :-)

A few words and videos are here, to explain what Robin typically uses his driving licence for. e.g. to visit gardens with June, open under the National Garden Scheme (NGS) charity; visits to see friends and relatives, who may not be in the best of health; discussing overseas charity projects; providing transport for friends unable to drive; visiting DIY stores and garden centres, to buy materials for projects in the garden, and prepare for our 50th Wedding Anniversary Party; etc, etc. Don't forget those lovely trips to the West Country, visiting Pam Coughlan, and then Wales, in his car then our Camper; Visits to Chobham Common, for walks, or working with CCMFA and Surrey Wildlife Trust; Being chauffer for taking two other Grumpy Old Men to the Pub for lunch. Some of these videos show Robin driving - you can judge if he was safe :-)



I don't care what the facts say, I'm going to believe what I want to believe!!!!





2022 January -D--
 2023 January --C-
 2024 January NNNN



Key: ---- = 4 weeks of driving; FFF = 3 weeks in Funny Farm (Farnham Rd Hospital) from July 2019; N = Not permitted to Drive. OK to Drive letter. D = 13th January 2022 Meeting with Dr Sarah Jones. ? DVLA NS76 22 August 2022. S = 27



October 2022: SMS Text from



Lightwater Surgery requesting Robin to arrange a blood test or 'phone them.
 C = Cardinal Clinic Appointment letter from DVLA Medical Group - section 16.
 Read further down this page, until "18. Footnote after call on 17 Feb 2023 from Victoria at DVLA Medical Group; Then 20."
 In February/March 2022, an email was sent to the DVLA by one of Adam's Case Workers. See [Wiki on Adam Afriye](#) . See Adam on Robin's [www.NHSCare.info](#) ;-)
 We will all see what happens, as the days, weeks, and months go by :-)

12. Outstanding Questions. e.g. the Form submitted by Dr Sarah Jones to DVLA ? Other communications ?

During the meeting with Dr Sarah Jones, in Lightwater Surgery, at 1300 on Thursday 13th January 2022, Robin's wife June remembers Dr Jones saying that the Doctor was filling out a Form for the DVLA.

However, she was unable to provide us a copy of it. She said we would need to contact the DVLA, to request a copy of it.

The letter on the right, was sent by Royal Mail recorded delivery, and was delivered the next day, Tuesday 1st March, at 0911. Robin has the DVLA guy's signature of receipt :-)

Anyone looking into the details of this case will obviously need to see all communications between Lightwater Surgery and the DVLA.

It should then reveal if any mistake were made, and if the mistake were understandable.

"Mistakes Happen", particularly when people are put under pressure.

Especially when computers are involved - and I do NOT mean those at the DVLA :-)

13. Robin Can Drive Again. Not an April Fool's Day Joke ? :-)



"Information security is a major priority at this company.
We've done a lot of stupid things we'd like to keep secret."

This letter was received by email to Robin at 1351 BST on Friday 1st April 2022. What "further medical information" and when? Hopefully this is not an April Fool's Day Joke? :-)

To: Tim Burton, Head of Drivers Medical Group, DVLA.

Driver and Vehicle Licensing Agency Drivers Medical Group, Swansea, SA99 1DG, Wales

From: Robin Lovelock, 22 Armitage Court, Sunninghill, ASCOT, SL5 9TA

Tel: 01344 620775. Mobile 07736 353 404. Email: robin@gpss.co.uk

Monday 28th February 2022

Your Ref: M38175956Tm71v11

Our Ref: FFDVLA01

Subject: "... you must not drive" letter to Robin Lovelock in Sunninghill dated 02 February 2022

Dear Tim Burton,

Thanks for your letter of 2nd February, which came as a surprise to my family, friends, and myself.

Please, at your earliest convenience, send me copies of all communication between yourself and my Lightwater GP Surgery - in particular the form filled in by Dr Sarah Jones, after the meeting with myself and my wife, on Thursday 13th January 2022. If you are able to send this both by post, and by email, in a standard format such as PDF, so much the better. My email address is robin@gpss.co.uk

I am sure that you and your colleagues will be surprised that I have put all evidence in my case into the Public Domain. See www.gpss.co.uk/ffdvia.htm I hope you will not be too distracted by the amusing cartoons and videos, but they form part of the evidence :-)

I also enclose the large printout of the above as a paper PDF document: www.gpss.co.uk/ffdvia.pdf

You are most welcome to share the above with whom you wish, including colleagues, friends, family, and Governments. I suggest that the link is not posted on Social Media resulting in lots of visitors. I simply want the right people to see the evidence, and help reveal what has happened.

I realise that you and your colleagues may be working in difficult circumstances, but look forward to your assistance in this matter.

Yours Sincerely,

Robin Lovelock

Friday 1st April 2022 and our Spaghetti Tree is in flower again ...

Robin and June pose proudly beside the Spaghetti Tree in their back garden which continues to flower every year. The tree is now over 46 years old, having been raised from a small seed collected by June and Robin during a holiday in northern Italy in 1976. The trip was funded by NATO, we hired a Fiat 500, and Samantha, just two years old, kept shouting "Spaghetti!". We stayed in Abbano Terme near the military base inside Monte Venda - no longer secret - Google it :-)

These Spaghetti trees, very rare outside Italy, cannot be grown from cuttings or the fruit - many have tried planting spaghetti, but with disappointing results. We've also tried tagliatelle, but that also did not grow. This particular variety is "Spaghetti Monstera Grande" - known to some seasoned gardeners as "Big Whopper". Tap or Click on us to enlarge the photos.

You can see the original BBC TV broadcast about the 1957 bumper Italian spaghetti harvest if you click [here](#) or the first youtube video below.

After that are videos of Robin's early robot boats, built for Snoopy to cross the Atlantic, from UK to USA. Yes, that was Robin who saved that antelope :-)

The piece above was first on the GPSS homepage during 1st April '98. It has had minor updates over the years :-)

14. Saturday 27th August 2022: Robin & June reply to surprise NS76 letter from DVLA ??? :-)

If you read the DVLA letter below, and Robin (and June's) reply, you may see why it was a surprise. What's going on? Do some of us get "special treatment" from the DVLA?

I can see the argument for why it might happen: maybe a lot of road accidents are caused by drivers under the influence of drugs and/or alcohol. Some of these guys get NHS treatment, including being kept in a Funny Farm, and regular visits from Social Services - often checking for syringes or bottles of booze :-)



Mr Robin Leonard Lovelock

Our Reference: M38175956/Tm7lv12

Date: 01 April 2022

Dear Mr Lovelock,

Further Medical Information

Dr Sara Jones has sent us further medical information following our decision that you must not drive.

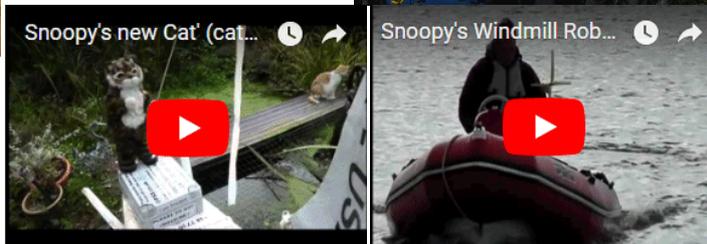
The information has been received and reviewed by a Medical Advisor at the Agency, from which they have decided to lift the Revocation of your Driving Entitlement, **therefore you now hold cover to drive.**

The Agency is now in the process of writing to your consultant for further information, from which we will be in contact with you to provide an update.

Should you have any further questions please contact us on the above details.

Yours sincerely,

Drivers Medical Group



37601 Our Reference: M38175956/Tm2lv11
Date: 22 August 2022

Dear Mr Lovelock,

I am writing to request further information from you.

Please can you confirm when you last saw a doctor (or any healthcare professional) regarding your mental health?

Please confirm the full name, address and telephone number of the person you saw.

If you do not provide the required information within 14 days, your driving licence may be revoked (cancelled) or your application refused.

An envelope is also enclosed for your use.

The Law: Section 94(4)(5) and (8) of the Road Traffic Act 1988

Yours sincerely,

Drivers Medical Group

Encs:
NS76REPLY ENV



RE: Mr Lovelock,
Case Reference: 38175956
Letter Reference: NS76R
Date: 22 August 2022

Please enter requested details below:

I LAST SAW A DOCTOR REGARDING MY MENTAL HEALTH ON 13/1/2021 DR SARAH JONES, LIGHTWATER SURGERY, 39 ALL SAINTS RD, LIGHTWATER, GU18 5SQ. PHONE 01276 538 600. NOTE THAT THIS WAS BEFORE YOUR LETTER OF 1ST APRIL 2022, SAYING OK FOR ME TO DRIVE. MY WIFE JUNE LOVELOCK (SINCE 1971) WAS WITNESS AT MEETING. I HAVE BEEN OUT OF THE MENTAL HEALTH SYSTEM SINCE THE DISCHARGE LETTER DATED 16 JULY 2021 FROM CHAKITA SAKIN. ALL INFORMATION ABOUT THIS CASE IS ON WWW.GPSS.CO.UK/FFDVLA.HTM AND IS PUBLIC. THIS INCLUDES ALL LETTERS, EMAILS, & CARTOONS :-)

STAFF AT THE DVLA HAVE MY SYMPATHY AND UNDERSTANDING FOR YOUR PROBLEMS INCLUDING COVID19, INDUSTRIAL ACTION, AND YOUR OWN PHYSICAL & MENTAL HEALTH PROBLEMS.

I MAY SEND MORE THAN ONE COPY OF THIS LETTER TO COVER EXPECTED PROBLEMS OF THE ROYAL MAIL STRIKE - OR WHATEVER :-)

YOURS SINCERELY *Robin* 27/8/2022 ROBIN LOVELOCK
WWW.GPSS.CO.UK

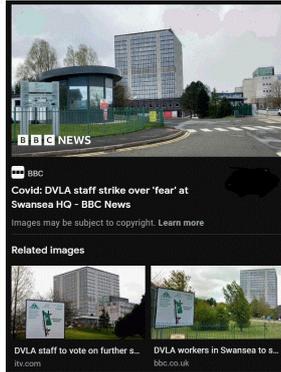
I AGREE WITH ABOVE
JUNE LOVELOCK (WIFE) *June*
27.8.2022

DVLA USE ONLY

For those using translation flags, here are the words in the unsigned letter, dated 22 August 2022, from the DVLA Drivers Medical Group ...
Dear Mr Lovelock, I am writing to request further information from you. Please can you confirm when you last saw a doctor (or any healthcare professional) regarding your mental health? Please confirm the full name, address and telephone number of the person you saw. If you do not provide the required information within 14 days, your driving licence may be revoked (cancelled) or your application refused. An envelope is also enclosed for your use. *The Law: Section 94(4)(5) and (8) of the Road Traffic Act 1988* Yours sincerely, Drivers Medical Group. Encs: NS76REPLY ENV.

For those using translation flags, here are the words in my NS76 Reply Form on the right ...
I last saw a doctor regarding my mental health on 13/1/2021. Dr Sarah Jones, Lightwater Surgery, 39 All Saints Rd, Lightwater, GU18 5SQ. Phone 01276 538600. Note that this was before your letter of 1st April 2022, saying OK for me to drive. My wife June Lovelock (since 1971) was witness at meeting. I have been out of the mental health system since the discharge letter dated 16 July 2021 from Chakita Sakin. All information about this case is on www.gpss.co.uk/ffdvla.htm and is public. This includes all letters, emails, & cartoons :-)
Staff at the DVLA have my sympathy and understanding for your problems including covid19, industrial action, and your own physical and mental health problems.
I may send more than one copy of this letter to cover expected problems of the Royal Mail strike - or whatever :-)
Yours Sincerley (signature and 27/8/2022) Robin Lovelock www.gpss.co.uk
I agree with the above June Lovelock (wife) - signature and 27.8.2022.

from Robin on Saturday 27th August 2022: I hope all will forgive these pictures below, but they seem appropriate. Tap or Click on them to expand. The ladies in Sunninghill Post Office were amused by my old one million pound sterling bank note, so I paid for Royal Mail Recorded Delivery of our NS76 letter by credit card :-)



15. Footnote added after SMS Text from Lightwater Surgery on 27 October 2022.

from Robin on Tuesday 1st November 2022: This page may get updated, if and when Robin has time to do so.

In brief: Robin was surprised to receive an SMS text from the Lightwater Surgery IT system (or NHS system), on 27 October 2022. It's contents implied Robin was still in the Mental Health support system. Does everyone get a text to remind them to contact their surgery? It might be easy to 'phone, as the SMS requests, and decline the blood test, before a check. But would the consequences be as as happened before? e.g. the DVLA suddenly sending a letter saying Robin should not drive? Nobody has answered the outstanding questions on this page, regarding communication between the Surgery and DVLA.

So, Robin has decided to do nothing, other than to put this on the public record. As it happens, the details of the SMS, including the person to 'phone, and 'phone number, is already in the public domain - but you need to know where to look.

Robin repeats his sympathy for those trying to earn a living in difficult times. This obviously includes GP Surgery businesses, who must compete with others. They obviously get very little income from an NHS patient, unless the patient makes an appointment. Maybe even the DVLA, particularly if it has sub-contracted work, such as that by the DVLA Drivers Medical Group?

Should Robin get a DVLA letter, telling him not to drive, he will, of course, obey the instructions, as before. However, this time, he will make more use of taxis, and public transport, keeping a record of all his expenses. He knows more than one law firm who will



be happy to raise a case action, for the sake of (tens of hundreds of thousands) of people who may have suffered the same "procedure" or "mistake" - deliberate or otherwise :-)

Robin has not charged for his time for many years - much more per hour than most doctors, lawyers, or Consultants :-)

"Business is Business" after all :-)

from Robin on Wednesday 23rd November 2022: No need to change any of the above, other than to report that a very similar "reminder" message, as that SMS of 27 October, was received by email, headed "Accurx Ltd". See [Accurx on Wiki](#) . Directors are on <https://find-and-update.company-information.service.gov.uk/company/10184077/officers> . As it happens, their office is near the area familiar to Robin, while at [City University](#) in the late 1960s :-) As Robin says, no need to change information earlier on this page :-)

Tuesday 29th November: Friendly & professional call from same Nikki Br***s at 1137: Same question as in SMS and emails: did I want a mental health assessment ? I thanked her and said "No", including the offered review in a years time. I mentioned that I should be out of the mental health system by now, although it was understandable that some contractors might prefer I was not :-) I also confessed that all this was public, even if very few people looked at it :-) Nikki seemed to be happy with what I said, so we will see what happens, if anything, in due course. No need to change anything above, including the words alongside that amusing image of Snoopy :-)

16. Footnote after (uncorrected?) letter from DVLA of 18 Jan 2023 (Medical Examination)

The (unsigned) letter from the DVLA "Drivers Medical Group" requested Robin to make an appointment with the Consultant Psychiatrist at the Cardinal Clinic at Oakley Green near Windsor.

Robin did consider doing nothing, as a year earlier, but decided he might learn more by making an appointment: not just confirmation that he did not need help, but also things like "cash flow" within the DVLA/NHS/Social Services and contracted companies.

Robin rang the Cardinal Clinic and spoke to Rosy, who put him through to Tanya, who checked the files. IMPORTANT: Tanya advised Robin that they had communicated with the DVLA, including a 'phone call, explaining that the Cardinal Clinic did not do this sort of work for the DVLA. Tanya said that the DVLA Medical Group should be sending me another letter, with a different place to book an appointment. This letter never arrived. Instead, Robin received that in section 18 below.

Maybe there was a mistake in the DVLA Medical Group System ? e.g. they thought Robin had failed to make an appointment ? Should he still be doing this anyway ?

Driver and Vehicle Licensing Agency
Drivers Medical Group
Swansea SA99 1DG
Phone: 0300 790 6806 Fax: 0300 083 0083
Website:
www.gov.uk/driving-medical-conditions

Mr Robin Leonard Lovelock
22 Armitage Court
Summinghill
ASCOT
SL5 9TA

37601

Our Reference: M38175956/Dna
Date: 18 January 2023

Dear Mr Lovelock,

Important – a medical examination is required

We are considering your fitness to drive and have decided that you should have a medical examination and see:

Please contact:
Consultant Psychiatrist
Cardinal Clinic

Details such as phone number and address redacted by Robin to reduce risk of their time being wasted by the wrong sort of guys :-)

What you need to do

Step 1:
Wait at least 7 working days from receipt of this letter

Step 2:
Contact the receptionist to book an appointment (you must inform them the examination has been requested by the DVLA)

Step 3:
Tell DVLA your appointment date by ringing the medical appointment confirmation line on 0300 083 0104

Making an appointment

You have 6 weeks from the date of this letter to make an appointment. Once you have made an appointment you must phone the DVLA to let us know the details.

Please call the medical appointment confirmation line on 0300 083 0104.

The information you provide will be used to update your case only and will not be shared with any third parties or used for any other purpose.

Attending your appointment

When you ring our confirmation line, you will need to provide your:

1. medical case number ("Our Reference" printed on all of our letters to you)
2. date of birth
3. date of the appointment
4. daytime contact number

Failure to notify the DVLA of your appointment details may result in your Group 1 car and/or motorcycle licence being revoked (cancelled) or your application refused.

Attending your appointment

To avoid any delays on the day of your examination, you must take this letter and one other form of identification, for example, your passport, bank statement, a recent utility bill (showing your name and current address). You must also take your medication and glasses or contact lenses, if you wear them when driving.

If you do not keep your appointment your Group 1 car and/or motorcycle licence will be revoked (cancelled) or your application refused.

Appointment fees

DVLA will make payment for the examination directly to the Consultant or Hospital but cannot pay for your travelling or other expenses.

Should you receive any invoice relating to this examination, please send it to DVLA at the above address. You should not make any payment to the Consultant, Hospital or NHS trust.

Please note, if you fail to attend the appointment and do not let the Hospital or doctor's secretary know, you may be liable for any fee charged.

The Law: Section 94(5) of the Road Traffic Act 1988, Section 94(8) of the Road Traffic Act 1988

Rev Mar 18

Yours sincerely,
Drivers Medical Group

CUSTOMER EXCELLENCE
INVESTORS IN PEOPLE
POSITIVE ABOUT PEOPLE
APPTCONS
M 38175956
Page 1 of 2
Page 3 of 4

More information in due course: if and when Robin has the time :-)

17. Footnote after DVLA letter of 9 Feb 2023 (Medical Review Licence?)

In brief: the (digitally signed "Tim Burton") letter from the DVLA Medical Group says: QUOTE We have completed our medical enquiries. As your medical condition could effect your fitness to drive, the law requires that your driving licence is subject to medical review. To do this we must withdraw your current licence and replace it with a medical review licence which will be valid for 1 year. UNQUOTE.

HOW did they complete their medical enquiries ? Was this just a simple mistake related to section 16 above ? If so, should Robin follow what could be incorrect instructions ? :-)

Dear Mr Lovelock,

Important information about your driving licence

We have now completed our medical enquiries. As your medical condition could affect your fitness to drive, the law requires that your driving licence is subject to medical review. To do this we must withdraw your current licence and replace it with a medical review licence which will be valid for 1 year.

What you need to do

Within 21 days of the date of this letter, you need to:

- fill in the enclosed declaration form (D202)
- indicate on the declaration form if you do not have your current licence
- send the completed forms to us using the enclosed envelope.

If you do not do this within 21 days of the date of this letter, your driving licence may be revoked (cancelled).

When your new driving licence is due to run out

Three months before your new licence expires we will send renewal forms to the address held on your record. You may be able to renew your medical driving licence online. To check, please go to <https://www.gov.uk/renew-medical-driving-licence>.

The medical review licence does not mean that you will be required to pay extra licensing fees.

If, during the course of your current licence, there is either deterioration in your condition or your doctors advise you not to drive, the law requires you to notify DVLA again. You can fill in the appropriate medical questionnaire, which you can download from www.gov.uk/browse/driving/disability-health-condition or you can contact us on 0300 790 6806.

The Law: Section 93 of the Road Traffic Act 1988, Section 99 (1)(3) of the Road Traffic Act 1988, Section 100 of the Road Traffic Act 1988 Rule 2.6(2) of the Act of Sederunt (Summary Application, Statutory Applications and Appeals etc Rules) 1999
Rev Mar 17

Yours Sincerely

Tim Burton
Head of Drivers Medical Group, DVLA

Encs: D202 ODLC1D1 TRIINF DF

Driver & Vehicle Licensing Agency

M38175956

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Page 4 of 10

CUSTOMER EXCELLENCE CSE
INVESTORS IN PEOPLE
ROBUST ABOUT DISABILITY PEOPLE
D203
M 38175956
Page 1 of 8
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832 / 1095433002 / 06852

More information in due course: if and when Robin has the time :-)

18. Footnote after call on 17 Feb 2023 from Victoria at DVLA Medical Group

Robin received a friendly and professional call from Victoria, of the DVLA Medical Group, at about 0920 on Friday 17th February 2023. The main purpose of the call was to check that Robin had received the letter dated 9 February 2023 in section 17 above. But if you listen to the recording, you will understand why Robin's confidence in the DVLA people was boosted. e.g. relaxed about the recording being public, and - more importantly - she and colleagues are DVLA employees, rather than working for a contracted company. Most important of all: a real, experienced, person, rather than a 'bot (Robot) :-). The call lasts 14 minutes starts at about 02:40 into the [recording in 170223a.wav](#). You may find it better to listen to the sound on the Youtube [Youtube video of telephone conversation](#) on the right. It already has automatic subtitles. e.g. for the hard of hearing, or for knowledgeable people where English is not their first language. e.g. that of our many excellent nurses, doctors, and UK Civil Servants. How's your Welsh ? :-)



I was delighted to read details of [Julie Lennard, CEO of DVLA](#) in post since March 2018. Ladies: despite my constant teasing, with quotes such as "You stupid woman", from Rene of ['Allo 'Allo](#), and acting as a "male chavaunist pig", those I admire most include women. e.g. the late Sandy Hopkinson, my workmate at [EASAMS](#) who briefed Maggie Thatcher leading to the large defence contract with Malaysia. Relevant ? Maybe, and maybe not :-)

More information in due course: if and when Robin has the time :-)

19. Footnote after Robin's letter of 22nd February 2023 with lots of supporting paperwork.

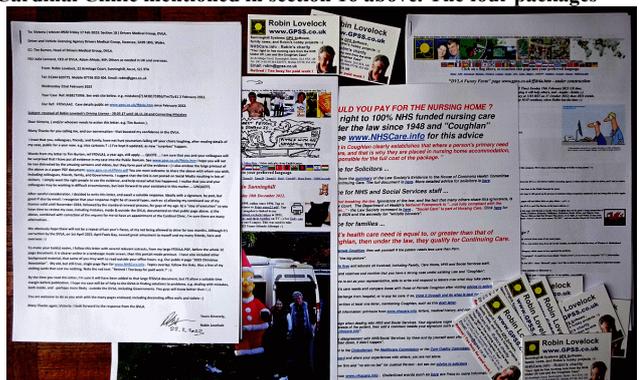
Click or Tap on the pictures to expand and see detail. e.g. attached paperwork. The one page letter had pages stapled to back for clarity: Landscape mode screen extracts of (a) top of this "DVLA Funny Farm page" including the cartoon; (b) Section 15 above; (c) Section 16 above; (d) Section 18 above.



After the letter, with it's 4 screen shots, the other contents were: a) the public two double sided pages of [2022 Christmas Newsletter from the Lovelock Family in Sunninghill](#), that includes a humerous, but true, summary of last year's events. Then Robin's single page [NHSCare.info Coughlan Campaign Flyer](#). Then the 12 single-sided pages of the earlier public copy of this page, dated 1035 UK time Sunday 19th February 2023. This ended on section 18 above: the loveley 'phone call from Victoria at the DVLA Medical Group. Then ten of Robin's visiting cards, which he sometimes gets free, because of his charity work :-)

The four identical parcels, to those shown on the letter below, were sent by Royal Mail Recorded Delivery. Robin and June gave them to the lovely lady at Sunninghill Post Office, at 1530 on Wednesday 22nd February 2023. They then made an "exploratory visit" to the nice Cardinal Clinic mentioned in section 16 above. The four packages were all delivered and signed for, the next morning of Thursday 23rd February. .

For those using translation flags, the text of the letter is as follows ... QUOTE
 To: Victoria (telecon 0920 Friday 17 Feb 2023: Section 18) Drivers Medical Group, DVLA.
 Driver and Vehicle Licencing Agency Drivers Medical Group, Swansea, SA99 1DG, Wales.
 CC: Tim Burton, Head of Drivers Medical Group, DVLA.
 FIO: Julie Lennard, CEO of DVLA; Adam Afriyie, MP; Others as needed in UK and overseas.
 From: Robin Lovelock, 22 Armitage Court, Sunninghill, Ascot, SL5 9TA
 Tel: 01344 620775. Mobile 07736 353 404. Email: robin@gpss.co.uk
 Wednesday 22nd February 2023
 Your Case Ref: M38175956. See web site below. e.g. mistaken(?) M38175956/Tm71v11 2 February 2022.
 Our Ref: FFDVLA2. Case details public on www.gpss.co.uk/ffdvla.htm since February 2022.
 Subject: renewal of Robin Lovelock's Driving Licence - 28.03.17 until 10.11.24 and Correcting Mistakes



Dear Victoria, (and/or whoever needs to action this letter. e.g. Tim Burton).
 Many Thanks for your calling me, and our conversation - that boosted my confidence in the DVLA.
 I trust that you, colleagues, friends, and family, have not hurt yourselves falling off your chairs laughing, after reading details of my case, public for a year now. e.g. nice cartoons ? :-). I've kept it updated, as new "surprises" happen. Words from my letter to Tim Burton, ref FFDVLA1, a year ago, still apply QUOTE ... I am sure that you and your colleagues will be surprised that I have put all evidence in my case into the Public Domain. See www.gpss.co.uk/ffdvla.htm I hope you will not be too distracted by

the amusing cartoons and videos, but they form part of the evidence :-)

I also enclose the large printout of the above as a paper PDF document: www.gpss.co.uk/ffdvla.pdf

You are most welcome to share the above with whom you wish, including colleagues, friends, family, and Governments. I suggest that the link is not posted on Social Media resulting in lots of visitors. I simply want the right people to see the evidence, and help reveal what has happened. I realise that you and your colleagues may be working in difficult circumstances, but look forward to your assistance in this matter.... UNQUOTE. After careful consideration, I decided to write this letter, and await a suitable response. Ideally with a signature, by post, but good if also by email and 'phone. I recognise that your response might be of several types, including: a) allowing my continued use of my licence valid until November 2024, followed by the standard renewal process, for guys of my age. b) a "stay of execution" so you have time to review my case, including well documented mistakes, on that public page above. c) the above, combined with that earlier (mistaken?) procedure for me to have an appointment at the Cardinal Clinic. I'm sure there are many alternatives. We obviously hope there will not be a repeat of last year's fiasco, of not being allowed to drive for two months. Although it's correction by the DVLA, on 1st April 2022, April Fools Day, caused great amusement to myself and my many friends, here and overseas :-)

To make your task(s) easier, I follow this letter with several relevant extracts, from my large FFDVLA.PDF, before the whole 12 page document. It is clearer online on a landscape mode screen, than this portrait mode printout. By the time you read this letter, I'm sure it will have been added to that large document, but I'll allow a suitable time margin before publication. I hope my case will be of help to the DVLA in finding solutions to problems. e.g. dealing with mistakes, both inside, and - perhaps more likely - outside the DVLA. You guys will know better than I :-)

You are welcome to do as you wish with the many pages enclosed, including decorating office walls and toilets :-)

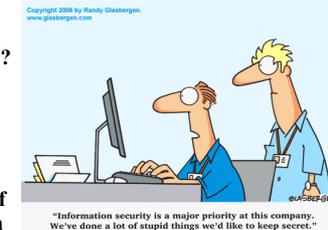
Many Thanks again, Victoria. I look forward to the response from the DVLA. Yours Sincerely,
Robin Lovelock.
UNQUOTE.

More information in due course: if and when Robin has the time :-)

20. Footnote after DVLA's Response to Robin's Fat 22nd February 2023 Letter.

Since 5th March 2023: NO RESPONSE YET. Nothing to add here yet. Robin waits in anticipation :-)

Newsflash 19th March: no DVLA reply Robin's fat letter Ref FFDVLA2 of 22nd February. Mistaken DVLA letter of 09 March below ? Robin has received no reply from anyone at the DVLA to his letter FFDVLA2. Instead, what seems another mistake: Another (electronically signed) letter from Tim Burton, Head of Drivers Medical Group, DVLA, Ref M38175956 dated 09 March 2023. Important information - urgent action required .. have not received the D202 sent ... etc. Implied threat to revoke licence. i.e. not so different from in early 2022, where Robin could not drive for 2 months. BUT, less excuse for mistakes by DVLA this time :-)



Newsflash 12th April: still no DVLA reply Robin's letter of 22nd February. BUT There was a 'phone call from Ester of DVLA. You may [Play the recording on Youtube here](#). It already has automatic subtitles with translation for those with poor hearing, or whose native language is not English. e.g. Welsh, Indian, or Eastern European ? Sorry Guys - I know experts everywhere :-)

Newsflash on 17th April 2023: "You must not Drive" letter, (electronically) signed by Tim Burton, Head of Drivers Medical Group, received. [Ref M38175956 dated 12 April 2023. Tap or Click here](#) or image on left to expand.

Robin welcomes investigation into this case by those working both inside and outside of the DVLA. It may help in finding solutions to problems. He repeats his sympathy and understanding for all those within the DVLA, at the lowest and highest of management levels. Life is not always easy :-)

Friday 30th June 2023: "REMINDER" letter posted by Royal Mail Special delivery at Sunninghill Post Office at 1100 BST. Note the envelope to Julie Lennard was correctly addressed. All had 4 visiting cards enclosed :-)

Tap or Click on the image on the right to expand, or read the text below. The translation flags, into Welsh, Indian, Eastern European, may help. Many DVLA guys may not have English as their first language. Some obviously work from home, which need not be in UK. Robin is familiar with working with experts in many countries :-)

The text of the letter is as follows ...

QUOTE

To: Julie Lennard, CEO of DVLA, CC: Tim Burton, Head of Drivers Medical Group, DVLA.
Driver and Vehicle Licencing Agency Drivers Medical Group, Swansea, SA99 1DG, Wales.
CC: Adam Afriyie, MP; Others as needed in UK and overseas.

. From: Robin Lovelock, 22 Armitage Court, Sunninghill, Ascot, SL5 9TA
Tel: 01344 620775. Mobile 07736 353 404. Email: robin@gpss.co.uk

Friday 30th June 2023

Your Case Ref: M38175956. See web site below. e.g. mistaken(?) M38175956/Tm71v11 2 February 2022.

Our Ref: FFDVLA3. Case details public on www.gpss.co.uk/ffdvla.htm since February 2022.

Subject: REMINDER renewal of Robin Lovelock's Driving Licence - 28.03.17 until 10.11.24 and Correcting Mistakes
Dear Julie & Tim,

I would appreciate a speedy response to this letter, telling me that I AM allowed to drive again.

I humbly suggest that it be by 'phone, email, and recorded delivery. Maybe such a letter WAS sent ?

In slower time you may provide an apology and explanation of how this has happened.

As I've said publicly for some time, I have sympathy and understanding for you guys in the DVLA.

I hope nobody has hurt themselves, falling off their chairs laughing, at that public FFDVLA page above :-)

Yours Sincerely,

(signature)

Robin Lovelock

UNQUOTE.

We will see when the DVLA letters are delivered and signed for. Robin tried the DVLA email mechanism, so they might get it earlier, but just got an email with information and a "DoNotReply" reply address. That for Adam Afriyie, MP, did acknowledge receipt immediately - as expected :-)

Monday 21 August 2023: Robin carefully assisted by June, sent a "Form D1" (Application for a Driving Licence) to the DVLA, with his existing licence, sent by recorded delivery. This was delivered and signed for by DVLA early the next day.

Saturday 23rd September 2023: we receive an unsigned letter, dated 19th September, from the "Drivers Medical Group" Swansea SA99 1DG. This letter says "Important - a medical examination is required". Also "What you need to do: Step 1: wait at least 7 working days from the receipt of this letter; Step 2: Contact the reception to book an appointment (you must inform them the examination has been requested by the DVLA). Step 3: Attend the examination within six weeks of the date of this letter.

Wednesday 4th October 2023: June & Robin Lovelock are able to book and attend an appointment at 1110, as instructed by the DVLA: with Dr Sara Jones of Lightwater Surgery. Dr Sarah soon told us that they had received no communication from the DVLA. Presumably the "at least 7 days" was to ensure they did. Lightwater Surgery will look into this, and let us know the results of their enquiries.

Robin confesses to giving Dr Sarah several of his visiting cards, and mentioned that details of this case are linked from his "Press" page of GPSS.co.uk - but for her to try and not fall off her chair laughing :-)

Tuesday 24th October: visit to Lightwater Surgery, by June & Robin, to see and photograph the document about to be sent to the DVLA by Dr Sarah. Robin was pleased with the document, and surprised by this opportunity, rather than simply being sent a copy. i.e. CCd. These photos were made public - but not publicised - there is a difference :-)

Thursday 23rd November. June & Robin visited Lightwater Surgery to check if the document HAD been sent. Chris(tine) at Reception said that "Dr Sarah would have sent it". Robin also said that there had been a recent communication from Nikki Br***s - and they confirmed she worked there, in specialist areas. Note Robin's words above, on Tuesday 29th November 2022 (a year ago), about the "Friendly & professional" call. No change since then here :-)

To: Julie Lennard, CEO of DVLA, CC: Tim Burton, Head of Drivers Medical Group, DVLA.
Driver and Vehicle Licencing Agency Drivers Medical Group, Swansea, SA99 1DG, Wales.
CC: Adam Afriyie, MP; Others as needed in UK and overseas.

From: Robin Lovelock, 22 Armitage Court, Sunninghill, Ascot, SL5 9TA
Tel: 01344 620775. Mobile 07736 353 404. Email: robin@gpss.co.uk

Friday 30th June 2023

Your Case Ref: M38175956. See web site below. e.g. mistaken(?) M38175956/Tm71v11 2 February 2022.

Our Ref: FFDVLA3. Case details public on www.gpss.co.uk/ffdvla.htm since February 2022.

Subject: REMINDER renewal of Robin Lovelock's Driving Licence - 28.03.17 until 10.11.24 and Correcting Mistakes

Dear Julie & Tim,

I would appreciate a speedy response to this letter, telling me that I AM allowed to drive again.

I humbly suggest that it be by 'phone, email, and recorded delivery. Maybe such a letter WAS sent ?

In slower time you may provide an apology and explanation of how this has happened.

As I've said publicly for some time, I have sympathy and understanding for you guys in the DVLA.

I hope nobody has hurt themselves, falling off their chairs laughing, at that public FFDVLA page above :-)

Yours Sincerely,
Robin Lovelock



21. Footnotes in 2024: still no licence from DVLA - but other things ;-)

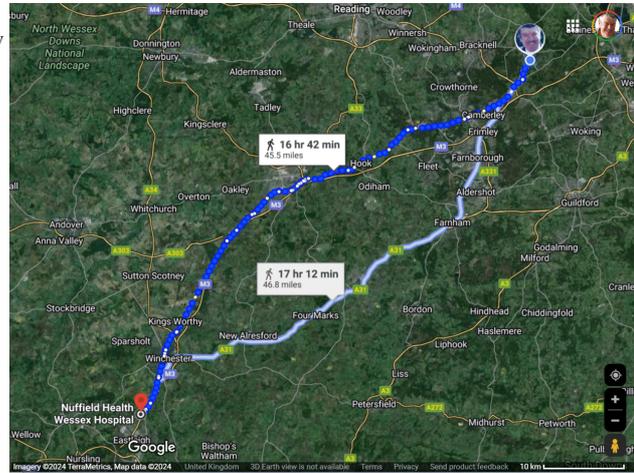


Christmas and the New Year passed, and we still had not received Robin's driving licence, or any communication from the DVLA. We were wondering if the letter in October 2023 from Robin's Lightwater Surgery, had been "Lost in the Post" - or somewhere between when we saw it, in the surgery, and whoever at the DVLA needed to see it.

We made calls to the DVLA enquiry 'phone number, but, the automated system asked us to call again, when they were not as busy.

We then got another surprise: an unsigned letter from the DVLA Drivers Medical Group, dated 12th February 2024, saying "Important - a medical examination is required". It said "As we are unable to obtain medical reports from your GP or consultant, you must now have a medical assessment conducted with an independent consultant psychiatrist specialising in ..." etc, etc.

We smiled when we read on to see that it was Dr Moghul S, at Wessex Nuffield Hospital as far away as Chandler's Ford (SO53 2DW), a long way south of us in Sunninghill, Ascot SL5 9TA. The



examination could take place by video call, or face to face.

Let's see: if face to face, that's a drive of ... 48 minutes down the M3 ... but if Robin walks, that might be ... nearly 17 hours ! :-)

More importantly, we DID eventually get through to the DVLA Medical Group by 'phone, on 22nd February 2024, after about 30 minutes wait. We spoke to the friendly and professional man, with a Welsh accent, and he confirmed that they HAD received the letter back in October 2023. BUT, he was unable to say anything about the letter, such as who had signed it, or even a reference and/or date.

Tap or Click on pictures to expand and read detail. e.g. that 17 hour walk ? :-)

Tuesday 27th February 2024: Robin & June had a 5 minute meeting with Dr Sarah Jones of Lightwater Surgery, at 1110 - 1115, after a coincidental* call that morning suggesting Robin books an appointment. The meeting was extremely usefull, with Robin giving Dr Sarah two printed pages 1) the Contents list of this page www.gpss.co.uk/ffdvla.htm and this section 21 - before this paragraph was added. Dr Sarah read the words, and, with smiles, we discussed the DVLA, their problems, and the DVLA's suggestion of the Nuffield hospital. * Coincidental ? The Lightwater Surgery system automatically generates a reminder of if the patient wants a checkup. We were told last year that this reminder can be stopped, simply by booking an appointment with the GP, and requesting the reminder to stop. Robin had forgotten to do this - a fortunate mistake. Those 5 minutes were most valuable, for Robin, and maybe Lightwater Surgery ;-)

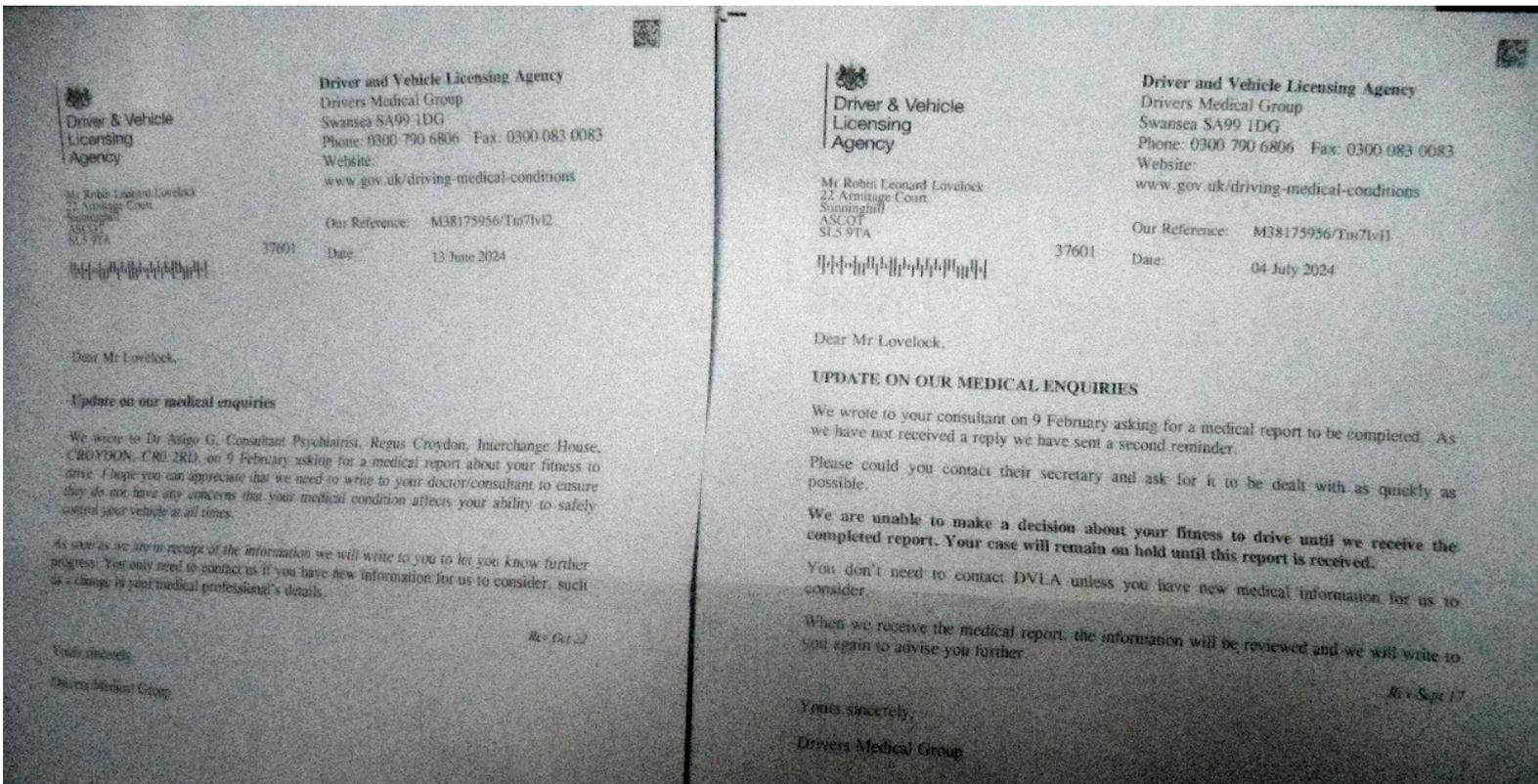
Monday 11th March February 2024: Yet another mistake by the DVLA System ? Robin received, several days ago, another practically identical, unsigned letter from the "Drivers Medical Group", dated 1st March 2024. It had the same (standard?) words "As we have been unable to obtain medical reports from your GP or consultant," - see above ! BUT, this time, the suggested appointment was with "Dr Asigo G" (Dr Gbenga Asigo ?) at Regus Croydon, Interchange House, Croydon, CR0 2RD. Not such a long walk from Sunninghill: only 10.3 hours. See map on right :-)



Googling quickly reveals details of these guys, including nice "open" profiles, and their business ;-)

Robin thinks you can draw your own conclusions about if the DVLA need help :-)

Update in July 2024: The image below is of two letters. Text is below the image, for clarity, and translation into other languages if helpful ;-)



1) dated 13 June 2024: QUOTE: Dear Mr Lovelock, Update on our medical enquiries We wrote to Dr Asigo G. Consultant Psychiatrist, Regus Croydon, Interchange House, CROYDON, CR0 2RD, on 9 February asking for a medical report about your fitness to drive. I hope you can appreciate that we need to write to your doctor/consultant to ensure they do not have any concerns that your medical condition affects your ability to safely control your vehicle at all times. As soon as we are in receipt of the information we will write to you to let you know further progress. You only need to contact us if you have new information for us to consider, such as a change in your medical professional's details. Rev Oct 22. Yours sincerely, Drivers Medical Group. UNQUOTE.

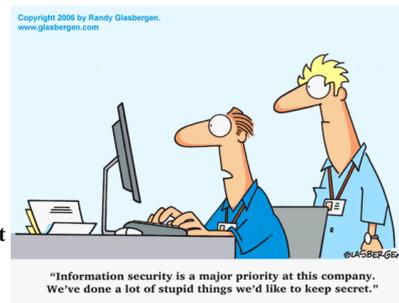
g) dated 04 July 2024: QUOTE: Dear Mr Lovelock, UPDATE ON OUR MEDICAL ENQUIRIES I wrote to your consultant on 9 February asking for a medical report to be completed. As we have not received a reply we have sent a second reminder. Please could you contact their secretary and ask for it to be dealt with as quickly as possible. We are unable to make a decision about your fitness to drive until we receive the completed report. Your case will remain on hold until this report is received. You don't need to contact DVLA unless you have new medical information for us to consider. When we receive the medical report, the information will be reviewed and we will write to you again to advise you further. Yours Sincerely, Drivers Medical Group. UNQUOTE.



Update in October 2024: The above was 3 months ago. We recently received another (automated?) letter from "Tim Burton" of "Head of Drivers Medical Group". dated 30th September 2024 Reference M38175956. I use quotes, since anything or anyone could have sent the letter. It is already in the Public Domain, but it says that, since I had not made an appointment with Dr Asigo G, my application is refused. Another Application form was enclosed. As normal, it offered option of going to Magistrates Court, to appeal. No doubt, at great expense ;-) I am giving careful consideration to what I do next, to help myself, other drivers, and those working for the DVLA. The most likely course of action will be to write a public letter to Tim Burton, CCing others like Julie Lennard, DVLA CEO, and others who may have an interest, including Governments in UK and overseas.

My letter would probably be a polite request for a valid driving licence and an apology. I do not think they know enough to provide an explanation. Their flawed system is probably vulnerable to many things, including disgruntled employees hoping that my case will get press attention, as did the DVLA in late 2020, when [Covid19](#) sparked problems, including Industrial Action, Physical & Mental Health problems at the DVLA. As I've said many times, "you have my sympathy and understanding". As many will know, humour can help to lessen pain & suffering ;-) Tim Burton has done this before: that 1st April 2023 letter saying that I COULD drive again - for some unknown reason :-)

from Robin: The guy in the cartoon above is saying, "Information Security is a major priority at this company. We've done a lot of stupid things we'd like to keep secret." :-)



Robin's Open Letter to DVLA on Thursday 15th October 2024 ...

Here is the letter discussed earlier, that was sent by recorded delivery, from Sunninghill Post Office, for delivery tomorrow, to Tim Burton and Julie Lennard. The image on the right will not be clear enough to read, but shows the layout - with my visiting card glued on it :-)

6 more were included in the A4 envelope, with a printout of this page, as it was, before this update. The text is below, and should translate into any language... QUOTE:

To: Tim Burton, Head of Drivers Medical Group, DVLA. Drivers Medical Group, Swansea, SA99 1DG, Wales.
CC: Julie Lennard, CEO of DVLA, Others as needed in UK and overseas, including Public .
From: Robin Lovelock, 22 Armitage Court, Sunninghill, Ascot, SL5 9TA
Tel: 01344 620775. Mobile 07736 353 404. Email: robin@gpss.co.uk
Wednesday 16th October 2024
Your Case Ref: M38175956. See web site below. Your letters including dated 30th September 2024.
Our Ref: FFDVLA44. Case details public on www.gpss.co.uk/ffdvla.htm since February 2022.

Subject: Apology & delivery of a valid driving licence to Robin Lovelock

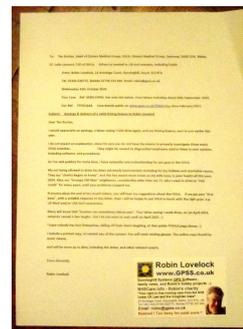
Dear Tim Burton,

I would appreciate an apology, a letter saying I CAN drive again, and my driving licence, sent to you earlier this year. I do not expect an explanation, since I'm sure you do not have the means to properly investigate these many DVLA mistakes. They might be caused by disgruntled employees and/or flaws in your systems, including software, and procedures. As I've said publicly for some time, I have sympathy and understanding for you guys in the DVLA. My not being allowed to drive has been extremely inconvenient, including for my hobbies and charitable causes. They say "charity begins at home", and this has meant more strain on my wife June, in poor health all this year, 2024. Also, my "Grumpy Old Men" neighbours, considerably older than my 77, who I used to drive to "Pub Lunch" for many years, until your problems stopped me. If anyone plays the end of my recent videos, you will hear my suggestions about the DVLA. If we get past "first base", with a suitable response to this letter, then I will be happy to put DVLA in touch with the right guys. e.g. UK MoD and/or USA DoD contractors. Many will know that "humour can sometimes relieve pain". Your letter saying I could drive, on 1st April 2023, certainly caused a few laughs - but I do not want to wait until 1st April 2025 :-)

I hope nobody has hurt themselves, falling off their chairs laughing, at that public FFDVLA page above :-)

I include a printed copy, to remind you of the content. You will need reading glasses. The online copy should be much clearer, and will be more up to date, including this letter, and other relevant events.

Yours Sincerely,
Robin Lovelock



UNQUOTE.

Unlike the postal address for Tim, that for Julie was difficult to find. But I did find a DVLA office in London, and used that, with the appropriate words on the A4 Envelope. However, I now see that Julie is changing her job, on 25th November 2024, from CEO of the DVLA, to DG of the CPS (Crown Prosecution Service). Sir Keir Starmer's old job, before other things, like UK Prime Minister. Interesting timing for this letter, eh ? :-)

Today, searching on "Julie Lennard", I found [CPS appoints new Director General from DVLA](#) .



I trust Julie has no objection to my including that lovely photo of her here, as a link to that piece about her new job :-)

update on Sunday 22nd December from robin: No surprise the copy to Julie was returned to sender ;-) Just to report here that on 20th November 2024, I chose to have a "routine annual meeting" with Dr Sarah James, at Lightwater Surgery, after she had results from my blood test: no problems, and I have every confidence in her communication to the DVLA, based on that previously - which was put in the public domain ;-) I am curious: is Julie now doing two jobs, at CPP since 25th November, AND head of DVLA ? Or perhaps they have not found anyone willing to take control of the DVLA, or perhaps the person chose to remain anonymous ? :-)

I have great sympathy for Tim Burton, and those working for him. Try and have a Happy Christmas, New Year, and 2025 :-)

Robin thinks you can draw your own conclusions about if the DVLA need help ;-)
More information here in due course: if and when Robin has the time :-)

22. Who has visited this page ?



From Robin: It's very convenient for me, that there are so few visitors to this page: just those given the link. See map and words near end of my [Home](#) page :-)

The visit counters may give a rough indication on who else is visiting, or has visited, this page. I don't hide or disguise my visits, but they may appear as "Ascot", or miles away, like "Southend-on-Sea, England" or "Redhill, England" (on my Lounge PC), or "Maidenhead, England" (on the Study PC). Positions may not be accurate, but times are. These may change at any time, without control by me. e.g. if we have a power cut, or I reboot a router. So, you may see if I'm "working" in the Study, or "relaxing" in Lounge :-)



Not all visits are seen, and some browsers hide location, but you may find [Revolvermaps livestats for this "DVLA Funny Farm" page](#) of interest. There are a lot of British Nationals overseas, with elderly relatives in UK.

The video on the right shows several guys visiting my [Covid19](#) page, shortly after I posted the link to the [Microtransat](#) forum, linked from the [Snoopy Robot Boat](#) page. That's right - Hobby activity and Charitable Causes, rather than earning money. Us [Grumpy](#) old men sometimes find that, "there are just not enough hours in the day" ;-)

There have been **1615** visits to this page counted by www.digits.net  since Friday 4th February 2022.